PLATFORM

ActivTrak

Maximize Workforce Productivity. Optimize Performance Outcomes.

ActivTrak unlocks productivity potential. Our award-winning workforce intelligence platform analyzes employee work data to deliver actionable insights that drive business results. It is the only solution that combines **employee monitoring**, **productivity and performance management**, **and workforce planning capabilities** into a single platform to help you:

 Accelerate time-to-value with enterprise-class scale

Prioritize actions with Al-powered insights

- Ensure data privacy with an employee-centric approach
- Optimize outcomes with best-in-class expertise



How It Works

Fast deployment with enterprise scale. Privacy-first, employee-centric approach.

ActivTrak's agent-based data collection process is highly scalable, reliable and accurate, featuring built-in data privacy controls that promote transparency and meet regulatory requirements.^{*} That means no keystroke logging, content scraping, camera access, video recording or mobile device monitoring.

Al-powered analytics augment digital activity data with rich context and pattern matching to support anomaly detection, coaching recommendations and benchmarking, while also automating activity classification and user management.

And our flexible API integration framework connects workforce data with other business apps and metrics for broader context and analysis.

ActivTrak's real-time and historical patterns and trends provide a comprehensive view of how work gets done and where to optimize productivity and performance. Key capabilities include:

Employee Monitoring

- Automatic time tracking get detailed insight into work hours and time spent on tasks, categorized by productivity levels.
- Schedule & policy adherence monitor attendance with real-time and historical data to verify hours worked and reduce gaps in shift coverage.
- Contractor billing reconciliation match hours worked to hours billed to catch discrepancies and prevent overcharges.

Productivity Management

- **Productivity goal tracking & coaching** use AI-powered insights to understand and improve team performance, and inform alignment on daily activities and best practices.
- **Disengagement & burnout detection** assess employee utilization to detect burnout and balance workloads by redistributing tasks or adding resources.
- Hybrid policy management & adherence compare in-office and remote productivity, ensure policy compliance and validate remote employee performance.

Workforce Planning

- Headcount & capacity planning analyze workload capacity to allocate resources, identify staffing needs and support teams where it matters most.
- Tech license optimization track technology usage to identify unused licenses and cut unnecessary costs.
- Office space planning right-size real estate investments with insights into office space utilization, attendance and employee productivity.

ActivTrak takes data privacy security seriously by implementing frameworks for protecting personally identifiable data and avoiding intrusive data collection.

Forbes Advisor



The ActivTrak Difference	ActivTrak	Others
Reliable, accurate data collection via a lightweight, easy-to-deploy & scalable agent	\checkmark	heavy, unreliable, API-based
Comprehensive visibility combining digital activity, offline meetings & location	\checkmark	no
Built-in data privacy controls for transparency & regulatory compliance	\checkmark	limited
No keystroke logging, content scraping, camera access, video recording or mobile device monitoring	\checkmark	invasive monitoring
Prescriptive analytics drive action & value	\checkmark	rear-view reporting
AI-powered coaching for team productivity management & performance development	\checkmark	no
Al-powered automation for activity classification & user administration	\checkmark	no
Al usage monitoring for compliance & productivity impact	\checkmark	no
Data-informed decisions based on utilization vs capacity	\checkmark	limited
Data integration & customization to connect inputs & outputs	\checkmark	siloed data
Productivity Lab benchmarks & best practice assessments	\checkmark	no
US-based customer success, support & services teams	\checkmark	overseas support
CCPA, GDPR, HIPAA & SOC 2 Type 2 compliance	\checkmark	partial
Cloud-first architecture ensures ease of use, fast deployment & continuous innovation	\checkmark	cloud-retrofitted*

*Many vendors began with on-prem solutions that were later ported to the cloud.

Trusted by 9,500 global brands & organizations



"ActivTrak has been a game changer in our business as it allows us to let employees work from home with the ability to know they are truly conducting business."

> General Manager of Customer Service 1-50 employees Insurance

"ActivTrak provides so many amazing tools and reports that can truly transform an employee's and team's performance."

> AVP of HR 51–500 employees Financial Services

"ActivTrak helps us identify who can take on more work and who might be maxed out, ensuring that tasks are distributed fairly and everyone is working at their best."

> Vice President 51-500 employees Insurance

"We love how ActivTrak gives us visibility into how our employees are spending their time while allowing us to be respectful of their privacy. It's the perfect balance."

> Head of Talent & HR 51-500 employees Retail

"We were looking to gain productivity and got a lot more than we expected. I recommend an ActivTrak deployment at every organization."

> Chief Information Officer 501+ employees Manufacturing

"ActivTrak is great when you need to understand what applications your employees use most and at what frequency they use them."

> Technical Support Engineer 501+ employees Insurance

We've set the standard. No one else comes close.

Learn more about how ActivTrak can support your organization's growth and success. Visit our <u>website</u> or <u>contact our sales team</u> to get started today.