Case Study

Dallas County Community College District
Ron Hill, Testing Coordinator

Tell us a little about your organization

The seven independently accredited colleges of Dallas County Community College District (DCCCD) include Brookhaven, Cedar Valley, Eastfield, El Centro, Mountain View, North Lake and Richland. DCCCD is one of the largest community college systems in the state. Since 1965, we have served more than 3 million people. The colleges of DCCCD equip students for successful living and responsible citizenship. In addition, we provide economic benefits to business, taxpayers and the community.

What was the primary reason for purchasing NetSupport School? And what challenges were you attempting to address?

Our main reason for purchasing NetSupport School was due to a change in our testing system. We decided to start testing electronically, rather than using pen and paper, and needed a software solution to assist with the testing. NetSupport School's testing tools provide us with a choice of options for testing with.

We find that the ability to block students from accessing websites on their devices while taking tests, plus the option to blank selected or all students' screens, are the most useful features of NetSupport School for us. We love this product and it has saved many soles of our shoes! We do around 24,000 exams a year and this has allowed us so much more freedom of our time that words can't express it.

How does NetSupport School compare to previous solutions you have used?

We chose NetSupport School as our solution because we found the price was quite reasonable compared to other products that have the same features. We had tried several other brands, with very little good fortune, and decided to give this at least a try. Much to our surprise, we now use it every day, all day and have our complete staff, even part-time involved.

I must say that I would recommend this to anyone that has the need for proctoring exams, and after looking it over many times, I see how it could also help in classrooms, as well. We hope to expand in the future and will definitely be looking for more NetSupport to grow with us as we do.

> " We love this product and it has saved many soles of our shoes! "